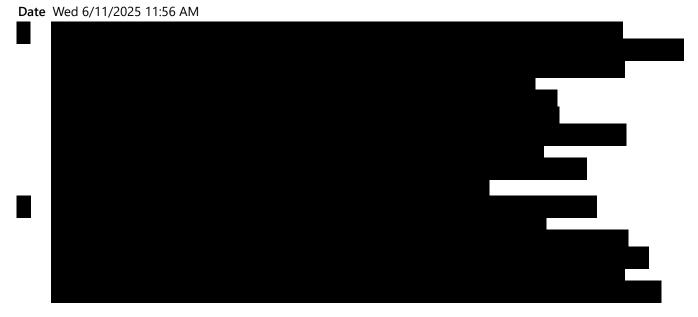


# Labor Action; Peds EB ORTHO Clinic conversion and Surgery triage plan

From Cappello, Michelle <Michelle.Cappello@ucsf.edu>



1 attachment (81 KB)

Script\_Rescheduling Procedures and Clinic Appointments for OAK 2025.pdf;

Dear Peds Ortho Team,

#### Here is what is happening:

- NUHW Service & Tech and BOC unions announced a strike effective 6/18. BCH is anticipating this Labor Action through the date of the UCSF integration on 7/6.
- Sympathy strike announced for CNA & CHEU 5-day strike. Effective 6/18 @ 07:00am and will end at 6:59am on Monday 6/22
- BCH Oakland Operational Plan:
  - Close sites to in-person activity: Walnut Creek, San Ramon, Brentwood, Teen Clinic, SBHCs, BH clinics
  - Keep OPC and Day Hospital open but on a holiday schedule only for urgent/acute in-person visits
  - Consolidate Walnut Creek Perioperative Services into Oakland
  - temp & replacement staff and managers/supervisors to support limited in-person activity at OPC

### Here is our East Bay Ortho operational plan to best serve our patients during this labor action

- 1. Convert all appropriate appts. to telehealth
- 2. Reschedule all elective non-urgent appts. to after July 6th
- 3. Keep OPC clinics for any urgent/time sensitive patients that need to be seen (fractures, post ops, wound checks, etc)
  - a. June 18th & 20th no x-ray in suite; fluoro available for MDs
  - b. Monday 6/23 Thursday 7/3: confirmed with DI leadership that x-ray tech will be in OPC suite

# PROVIDERS: (complete by Monday AM 6/16)

- 1. Update each of your clinic appointments from Wed 6/18 through Thur 7/3, in the OPC & WC with appointment notes to convert to one of the below options
  - a. <mark>VIDEO</mark>
  - b. R/S to after July
  - c. Urgent In Person (only in OPC)
- 2. All elective surgical cases June 18<sup>th</sup> July 6<sup>th</sup> have been removed from the Snapboard in Oakland/WC (all back on the Depot). Mission Bay has availability, as does the OI (12 y.o and up only). Please coordinate with surgery schedulers.

# CLINIC OFFICE ASSOCIATES (effective today)

- 1. Follow appt. note instructions for converting to video, rescheduling after July 6th, or keeping as in person.
- 2. utilize script to help with messaging for families (see attached)

Thanks for the immense collaboration and care taken to support our community of patients, families, and each other during this contingency period.

Please do not hesitate to touch base with any questions or concerns.

Michelle

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